



The State of New Hampshire
Department of Environmental Services



Michael P. Nolin
Commissioner

September 12, 2006

LETTER OF DEFICIENCY 06-134
CERTIFIED MAIL# 7099 3400 0003 6156 4159

Douglas Leblanc
Valley Regional Hospital Inc.
243 Elm St.
Claremont, NH 03743

Subject: Newport - Public Water System: Connecticut Valley Home Care (EPA # 1746010)

Dear Mr. Leblanc:

The records of the Department of Environmental Services (DES) show that the Connecticut Valley Home Care water system is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system serving 15 or more services, or 25 or more people for 60 or more days per year. As such, the water system is required to have a certified operator to operate and maintain the water system to protect public health pursuant to RSA 332-E and New Hampshire Administrative Rule Env-Ws 367.

DES records show that the subject water system failed to obtain a certified operator and as a result a Notice of Violation (NOV) was issued on February 28, 2006, a copy of which is enclosed. To date, DES has not received any correspondence indicating that the Connecticut Valley Home Care water system has a certified operator holding a Combined Treatment Grade 1A / Distribution Grade 1A (C1A) certification, as required. If our records are in error and you presently have a certified operator, please notify this office in writing **by September 22, 2006**.

If you do not have a certified operator, DES believes the violation can be corrected by taking either one of the following actions:

1. **By September 29, 2006**, obtain a certified C1A (or higher grade) operator to operate and maintain the water system and notify DES in writing of the name and license number of the operator.

OR

2a. **By September 21, 2006**, enroll (or have a designee enroll) in the DES Small System Certified Operator Training Course being offered by DES beginning September 25, 2006 (brochure enclosed); and

2b. **On October 12, 2006**, take and pass the C1A (Small System Operator) exam. If you or your designee fails to pass the exam, **by October 30, 2006**, you must obtain a certified operator with a CIA certification to operate and maintain the water system and notify DES in writing of the name and license number of said operator.

In the event compliance is not achieved within the above time periods, DES may take further enforcement action, including issuing an order requiring the deficiency to be corrected, initiating an administrative fine proceeding and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.


Please contact Harrison "Chip" Mackey at (603) 271-2410 or by email at hmackey@des.state.nh.us, if you have any questions regarding the requirements of a certified operator. A listing of firms offering operational services for small water system is available at <http://www.des.state.nh.us/factsheets/ws/ws-7-2.htm>.

Please contact Emily Jones at (603) 271-0659, or by e-mail at ejones@des.state.nh.us if you have any questions regarding this letter.

Sincerely,

COPY

Sarah Pillsbury, P.G., Administrator
Water Supply Engineering Bureau



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Enclosure: Notice of Violation dated February 28, 2006

cc: Gretchen R. Hamel, DES Legal Unit Administrator
Town of Newport Health Officer
EPA Region I
Harrison "Chip" Mackey, DES/WSEB (via e-mail)
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